

AICLA/ANZIIF

# CC16

Claims Convention



PLATINUM SPONSOR



# Now and the Future

20th September 2016

Sofitel Sydney Wentworth 61-101 Phillip Street, Sydney





## About the Event

This year marks the 10th Claims Convention, a successful collaboration between AICLA and ANZIIF. The AICLA/ANZIIF Claims Convention is the leading insurance claims event in Australasia, attracting delegates, industry experts and world-class speakers from across Australia, New Zealand the Pacific and Asia.

Themed **“Now and the Future”**, the AICLA/ANZIIF Claims Convention is designed to give claims professionals the insights and knowledge they need to tackle the key issues facing their sector both now and moving into the future.

A dynamic programme is planned and the event is an ideal opportunity to socialise and network with professionals in the claims industry.

## Venue and Accommodation

The convention venue is the centrally located Sofitel Sydney Wentworth, 61-101 Phillip Street Sydney, 2000. Accommodation (King room) includes free internet access.

*Competitive accommodation rates have been negotiated and booking can be made by downloading the accommodation form here...*

## Who Should Attend

Professionals engaged in the insurance industry, particularly in the area of claims including senior insurance company managers, brokers, re-insurers, loss adjusters, professional consultants, insurance lawyers, suppliers and service providers.

## Convention Dinner

The CC16 convention dinner will provide an unparalleled opportunity for you to connect with colleagues, develop new business relationships and exchange ideas with like-minded professionals. Dinner includes a three course meal, drinks and live entertainment.

- Date:** Tuesday 20<sup>th</sup> September
- Venue:** Sofitel Sydney Wentworth
- Time:** 6:30pm - 11:30pm
- Cost:** Included in delegates registration. Additional tickets \$250 (GST incl)

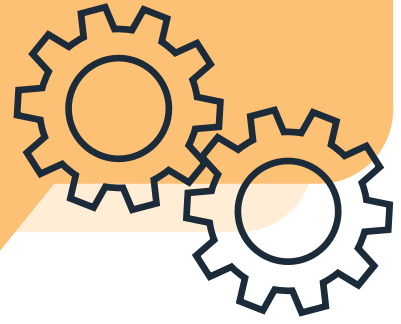
## Professional Development

- ANZIIF:** 6 CIP Points
- AICLA:** 6 CPD Points

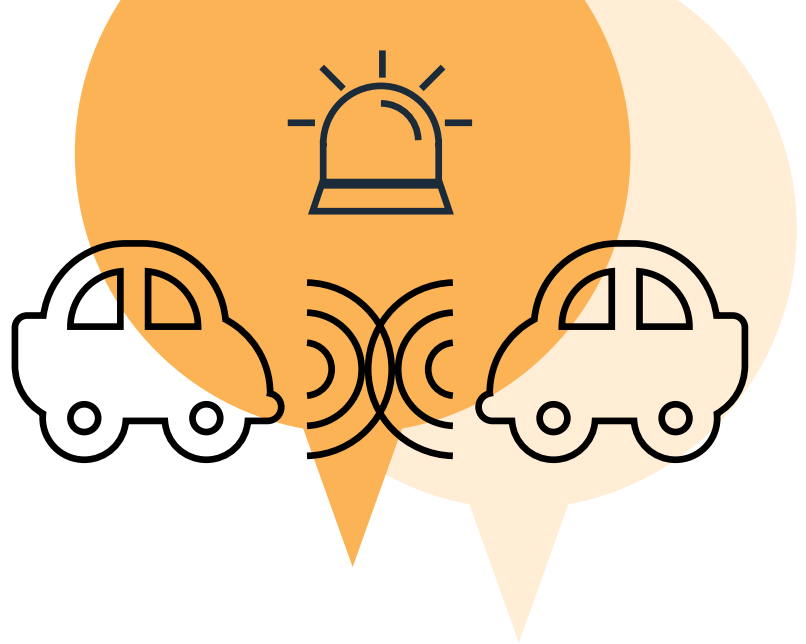
## Sponsorship

There are sponsorship opportunities available for interested parties. For a copy of the offerings, please contact Tony Libke AICLA Chief Executive at [adminoffice@aicla.org](mailto:adminoffice@aicla.org)

# Programme



TIME	TOPIC	SPEAKER	COMPANY	POSITION
8:00am - 9:00am	Registrations & Trade Exhibition Opens			
9:00am - 9:15am	Convention Opening and Welcoming Remarks: Prue Wilsford - ANZIIF			
9:15am - 10:00am	<b>Global Trends and Challenges Facing the Insurance Industry</b>	Ravi Malhotra	Accenture Strategy	<i>Managing Director</i>
10:00am - 10:30am	<b>Australia in the Asia Sphere</b> - Insurance Opportunities and Challenges	Natasha Stojanovich	DLA Piper	<i>Senior Associate</i>
10:30am - 11:00am	MORNING TEA			
11:00am - 11:30am	<b>Social, Digital, Disruptive</b> - The New Insurance Landscape	Dr Amy Gibbs	ANZIIF	<i>Digital Communications and Content Strategy Manager</i>
11:30am - 12:00pm	<b>Insurance Disrupter Models</b> - Peer to Peer Insurance	Perry Abbott	Friendsurance	<i>Chief Executive Officer</i>
		Greg Johnson	Savill Johnson	<i>Managing Director</i>
12:00pm - 12:30pm	<b>Data Analytics</b> - Changing the Way Insurance is Managed	Fergal Murphy	IBM	<i>General Manager/ Partner, Cognitive Solutions (ANZ)</i>
12:30pm - 1:30pm	LUNCH			
1:30pm - 2:30pm	<b>What Does the Assessment and Management of Claims Look Like Into the future?</b>	Lori Callahan	Allianz	<i>General Manager - Claims</i>
		Andrew Bart	Crawford and Company	<i>Chief Executive Officer - Asia Pacific</i>
		Brian Siemsen	Claim Central Consolidated	<i>Chief Executive Officer</i>
		Moderator - Philip Maguire	Professional Financial Solutions	<i>Principal</i>
2:30pm - 3:00pm	<b>FOS - Macro Trends in Claims</b> - Where the Problems Lie	John Price	Financial Ombudsman Services	<i>Lead Ombudsman - General Insurance</i>
3:00pm - 3:30pm	AFTERNOON TEA			
3:30pm - 4:00pm	<b>Cyber Crime</b> - Risk Management and Prevention Strategies	Paul Hurrell	Global Fraud Risk Solutions	<i>Managing Director</i>
4:00pm - 4:30pm	<b>Unmanned Aerial Vehicles (UAV)</b> - Practical Uses in Claims	Scott Marriott	Insitu Pacific	<i>Business Development Manager</i>
4:30pm - 4:45pm	Sponsors Prizes and Closing Remarks: Michael Collins - AICLA			
6:30pm - 11:30pm	GALA DINNER			



# Sponsors

## Platinum



## Gold



## Trade Exhibitors

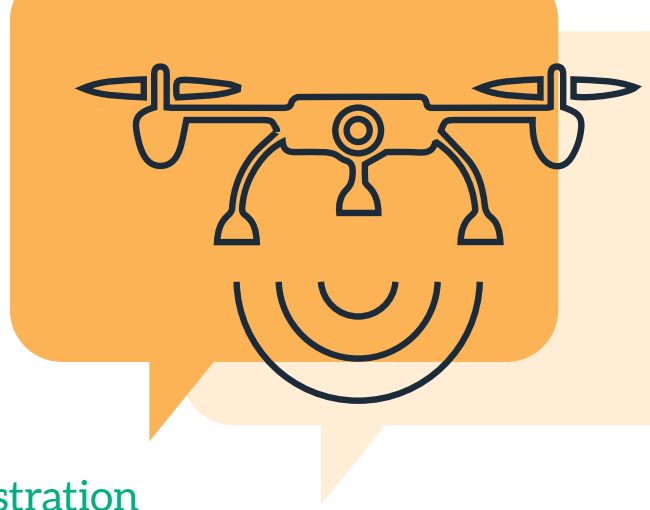


## Speaker's Gifts



## Supporting Sponsors





# Registration

## Registration Form/Tax Invoice – CC16 Registration

Please complete form in block letters. Payment must accompany registration form.  
 For multiple registrations please complete separate sheet for each delegate.

### Delegate Details

Title:  Mr  Mrs  Ms  Dr

Membership Status:  AICLA ANZIIF Master Id:   Non-Member

Surname: \_\_\_\_\_ Given name: \_\_\_\_\_

Organisation: \_\_\_\_\_ Position: \_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_ Country: \_\_\_\_\_ Postcode: \_\_\_\_\_

Business phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email (confirmation will be sent to this address): \_\_\_\_\_

Preferred name on badge: \_\_\_\_\_

Dietary requirements (please specify): \_\_\_\_\_

### Convention Registration (20<sup>th</sup> September)

**CONVENTION** (Convention Materials, Lunch and Refreshments)  
**INCLUDES ONE CONVENTION DINNER TICKET**

**Early Bird** (paid before 19<sup>th</sup> August 2016)

Individual registration  \$770  \$990

Multiple registration (5 or more from one company)  \$730  \$940

**Standard** (paid after 19<sup>th</sup> August 2016)

Individual registration  \$880  \$1,100

Multiple registration (5 or more from one company)  \$840  \$1,050

**Convention Dinner Only**  \$250 (inc. GST)

Name: \_\_\_\_\_

Dietary requirements (please specify): \_\_\_\_\_

### Total Amount Payable

Convention & Dinner (and any additional Dinner tickets) **TOTAL AUD\$ (inc. GST):** \_\_\_\_\_



# Payment Details

## Option 1

EFTPOS/ DIRECT CREDIT      Amount AUD\$:      Date payment made:    /    /

**Bank account:** National Australia Bank  
**Bank address:** 308 Queen Street, Brisbane Australia 4000  
**Account name:** Australasian Institute Of Chartered Loss Adjusters (AICLA) - ABN 18 074 804 167  
**BSB number:** 084-004  
**Account Number:** 67-724-4840  
**Reference:** Your Name/Company as per registration form

## Option 2

CREDIT CARD     Visa     Mastercard

**Card Number:**                        

**Cardholders Name:**      **Card Expiry Date:**    /

**Amount AUD\$:**

**Email (for payment receipt):**

**Cardholders Signature:**      **Date:**    /    /

## Option 3

CHEQUE      Amount AUD\$:      Payable to: AICLA

## Accommodation

For accommodation bookings please download the accommodation form and return directly to the Sofitel Wentworth Sydney



SOFITEL  
LUXURY HOTELS

[CLICK HERE TO DOWNLOAD ACCOMMODATION FORM](#)

## Cancellation and substitution policy

In the event of a registrant's inability to attend, a substitute delegate is welcome. Alternatively a full refund, less 25% service charge will be made for cancellations advised by letter, fax or email up to fifteen (15) working days prior to the event. Regrettably, no refunds can be made after this time.

## Changes to the programme

If necessary the organising committee reserve the right to alter the programme without prior notification to delegates.

## Organising Committee

### Michael Collins

- AICLA / Prominent Loss Adjusting Services

**Anton Barnett-Harris** - ANZIIF

**Cheryl Samarasinghe** - ANZIIF

**Craig McLeod** - YDR Chartered Loss Adjusters

**Peter Walker** - Gallagher Bassett Services Pty Ltd

**Greg Johnson** - Savill Johnson

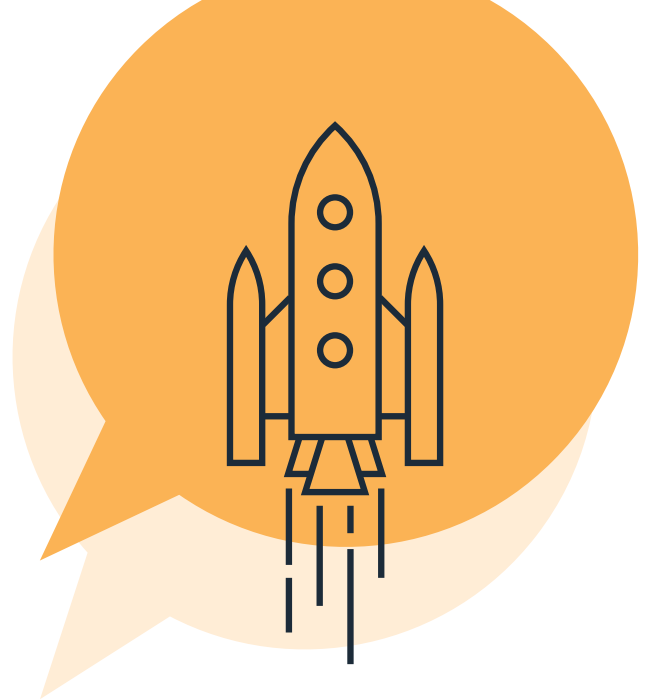
**Adam Squire** - Arthur J Gallagher

**Tony Libke** - AICLA

## Privacy Policy

The information you provide to AICLA/ANZIIF will not be released to any other person or organisation without your consent unless required to do so by law.

- Please tick if you **do not** wish your name and contact details to be released to the sponsors of this event.
- Please tick if you **do not** wish your name and company to be listed on the convention attendance sheet.



## To confirm your registration

Please complete the form with payment and return to:

Australasian Institute of Chartered Loss Adjusters (AICLA)  
GPO Box 1705,  
Brisbane Qld 4001

OR

**Fax:** +61 7 3221 7267

**Email:** [adminoffice@aicla.org](mailto:adminoffice@aicla.org)

## Enquires

**Phone:** +61 7 3229 6663